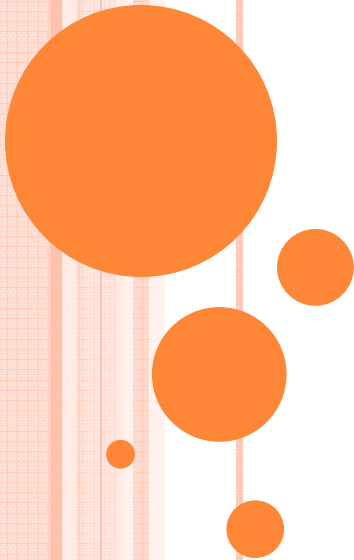




# **OPTIMIZATION OF THE REGIONAL OMBUDSMAN OFFICE'S ROLE**



**Asylbek Kungurov  
Kyrgyzstan, JSMT 2010 Fellow**

# RATIONALE / BACKGROUND

- 7 years since the first institute of the Ombudsman of Kyrgyzstan started its work
- 6 Regional Offices all over the country
- Batken Regional Office, population coverage about 500 000 people, 14 nationalities



# PROBLEMS

- Not developed regulatory and legal framework
- Low legal culture of citizens
- Low level of material and technical base of Ombudsman Office
- Corruption of judicial system



# VISION/MISSION

- Technologically and logistically well-equipped proactive-oriented Regional Ombudsman Office
- Developed legal mechanisms / well coordinated Community based councils
- Hardware and software intervention for Ombudsman Office and Community based councils



# OBJECTIVES

- Improving performance, optimizing the structure, development of resource support
- full implementation of the constitutional powers of the Ombudsman Institute



# STRATEGY

- The Ombudsman Office --- an effective government body in the field of protection of the rights and freedoms of man and citizen

## **Key Points:**

- Reactive and proactive components

**Time frame:** 2010---2013



# OUTPUT

- Creating the conditions for optimal organizational, legal and logistical support of the Ombudsman Institute
- Introduction of new methods of planning, organization and evaluation of the Institute in general
- Improving the legislative and regulatory framework on the Institute's activities in the field of protection of human rights and freedoms
- Organizing community-based councils' members elections
- Training and seminars for selected community-based councils' members
- Joint monitoring the trial, temporary detentions, local and public bodies (access to information and accountability), Ombudsman/CBC/NGOs



# OUTCOME

- Increase of efficiency, strong and operative reaction
- Capacity building/human resources development
- Delegation of mechanisms to Regional Offices
- Participation of communities/being involved
- Well-trained community helpers to Ombudsman
- Increase of credibility, active reaction of civil society
- Fundraising/sustainability
- Transparency/awareness



**Thank you!**

