

# Enhancement of participative democracy in Ivanovo region

Marina Troitskaya,  
Fellow 2010, Russia



# The United Russia

## The Chairman – Vladimir Putin

Central Bureau of public complaints and proposals of V. Putin - Moscow, 14 July 2008



The net of **83** Regional Bureaus of public complaints and proposals of V. Putin



Ivanovo regional bureau of public complaints and proposals of V. Putin (4 405 cases a year)



The net of 24 local bureaus of public complaints and proposals in Ivanovo region (9 600 cases a year)



## Objectives of the Bureau:

- To hear complaints about injustice or hardship because of maladministration
- To help United Russia MPs deal with complaints from the public
- To gather political and social information about the region
- To be the source of feedback for the Party about citizens' attitude to its work



# Problem Description

- There is no legal obligation for MPs or officials to respond to these complaints
- Superficial attitude of United Russia MPs to the process of complaints' investigation
- Low interest of citizens in agenda-setting and policy-making process on a local level

# Objectives of my Action Plan:

- The creation of effective mechanism of cooperation with the regional Government to influence officials' work
- The increasing of efficiency of United Russia MPs' work in the MPs' Centers
- The creation of mechanism for citizens to be involved into policy-making process





# Activities / Expected outputs

## Objective 1 - Executives

- Close relationship with the Government by means of **constant sessions** about the most challenging issues in the form of analytical report about officials' work
- Raising awareness of **the role & function** of the Bureau with the Executives
- Creating of **constant schedule** for the Heads of Government departments to receive citizens in the Bureau



## Activities / Expected outputs

### Objective 2 - MPs

- The series of seminars with United Russia federal, regional and local MPs in Ivanovo region
- Participation in parliamentary factions with analytical reports about efficiency of each MP's work
- The organization of interregional seminar among the Bureaus



# Activities / Expected outputs

## Objective 3 - Citizens

- The series of special citizens' consultations on individual policy area
- The series of focus groups about the evaluation of United Russia work in Ivanovo region
- The intensification of Contact call-centre work through mass media campaign



# Expected Outcomes

- New attitude of Executive branch to the citizens' complaints and proposals
- Better working relationship of United Russia MPs and the Bureaus
- New level of citizens' belief in the influencing policy-making process in the region



**THANK YOU  
AND GOOD LUCK!**